Annexure A Escalation Matrix

| Details of | Contact Person | Address | Contact No. | Email ID |
|-----------------------------|------------------------|--|------------------|-------------------------------|
| Client Servicing | Ms. Neha Yadav | 315, City Mall, C-Scheme, Jaipur - 302001 | 0141- 4920999 | customersupport@acagarwal.com |
| Head of Client Servicing | Mr. Kshitij Goswami | 315, City Mall, C-Scheme, Jaipur - 302001 | 0141- 4049663 | support@acagarwal.com |
| Compliance Officer | Mr. Ravindra Uniyal | 406 Payal Complex, Sayajigunj, Vadodara 390005 | 0265- 2361042 | Compliance@acagarwal.com |
| CEO | Mr. Naggesh Agarwal | 406 Payal Complex, Sayajigunj, Vadodara 390005 | 0265- 2361042 | Compliance@acagarwal.com |

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at https://www.cdslindia.com/Footer/grievances.aspx or SEBI at https://scores.gov.in/scores/Welcome.html or with. Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal.